



*“Promoting Safe and Stable Homes,
Healthy Youth and Strong Families since 1976”*

Peer Volunteer/Peer Counselor Position Description

Position Title: Peer Volunteer/Peer Counselor

Supervisor: Youth Program Assistant/Volunteer Coordinator/Youth & Family Specialists

Objective: To provide an opportunity for youth to acquire human service-related skills while simultaneously developing leadership qualities through client contact, crisis counseling, group facilitation, and community outreach.

Responsibilities:

1. Interact with teen shelter residents and other program participants as a positive peer figure:
 - a. Promote healthy relationships among residents.
 - b. Plan fun and educational group activities for residents
 - c. Assist residents with chores, meal preparation, and homework.
2. Assist staff with shelter duties:
 - a. Assist with shelter operations and community outreach about shelter services.
 - b. Answer calls on the crisis lines and make referrals to appropriate staff member.
 - c. Participate in group activities and monitor residents as needed.
3. Assist in the development of the peer volunteer program, including recruitment of peer participants, planning of the training, and overall implementation of the program in the shelter.
4. Act as a bridge between teens and staff and between agency programs and the community.
5. Advocate on behalf of teens within the program.
6. Attend all shifts, and required meetings and trainings.
7. Follow all agency policies, shelter and group rules, including respecting the confidentiality of program participants and co-workers.

Desired Qualities:

- Must be a high school student, 14-17 years of age.
- Open-minded about different cultures, beliefs, and identities.
- Calm in challenging situations.
- Good listener.
- Ability to work cooperatively with other staff, accept supervision, and attend required trainings.
- Commitment to working with teen shelter residents and volunteers, in addition to other staff.

Signature_____

Date_____